

Illinois Municipal Retirement Fund

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GENERAL MEMORANDUM

Number: 639

Date: March 29, 2013

To: All Authorized Agents

Subject: IMRF earns a 2012 ILPEx Silver Award for Progress Toward Excellence

IMRF is proud to announce that in recognition of our "sound and notable continuous improvement process," we earned a 2012 ILPEx Silver Award for "Progress toward Excellence."

IMRF was one of six organizations that received the 2012 ILPEx Awards for Excellence. These awards recognize leading Illinois organizations that contribute to the state's overall economic development and ethical competitiveness. IMRF was one of only two organizations that received the Silver Award. Four organizations received the Bronze Award for "Commitment to Excellence."

Founded in 1994, ILPEx is a non-profit organization that seeks to help organizations improve their performance and contribute to the economic vitality of the state and their communities. ILPEx encourages organizations to embrace the Baldrige Criteria for Performance Excellence and align processes to become more efficient and sustainable.

"Organizations that pursue the Baldrige management framework can demonstrate through the ILPEx awards process that they have adopted proven performance practices, principles and strategies that nurture excellence in all aspects of an organization – from client relations to workforce development to results," said Darcy Davidsmeyer, president and CEO of Illinois Performance Excellence. "This year's recipients are outstanding examples of organizations that understand the impact and benefit that comes from a shared vision and alignment of processes to get efficiencies, focus and sustainability."

In accepting the award, IMRF Executive Director Louis W. Kosiba said, "In 2009, IMRF earned a Bronze Award for its 'Commitment to Excellence.' Our Silver Award this year for 'Progress toward Excellence' further highlights IMRF as a national leader in public pension administration. IMRF has created a roadmap that incorporates the Baldrige guidelines to drive organizational improvements, including our commitment to customer service."

IMRF is honored to receive this recognition from the ILPEx. IMRF is constantly working to improve our operating practices. By doing so, we ensure we're able to continue to provide a high-level of service to our members and employers at the most reasonable cost to the taxpayer.

Sincerely,

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Louis W. Kosiba Executive Director