



Illinois Municipal Retirement Fund

Suite 500 2211 York Road Oak Brook, IL 60523-2337

Service Representatives 1-800-ASK-IMRF

www.imrf.org

GENERAL MEMORANDUM

Number: 502

Date: March 5, 2003

To: All Authorized Agents

Subject: Secured Member Access Area of IMRF *Online*

I am pleased to announce IMRF members will have access to specific information regarding their IMRF account. This change is effective **effective April 1, 2003**.

What will a member find at IMRF's Member Access area?

- **View** his or her
 - Wages and contributions
 - Years and months of service credit
 - Address
 - Refund amount
 - Death benefit estimate
 - Disability benefit estimate
- **Calculate**
 - Pension estimate using his or her actual final rate of earnings and service credit
- **Submit**
 - A request for a Formal pension estimate (Form BF-20)
 - Member information change (Form 6.20)

The Secured Member Access area also includes a page explaining Account Privacy and Security and a page of Frequently Asked Questions.

Who can receive a Secured Member Access account?

- Members actively participating in IMRF (including members receiving disability benefits)
- Inactive/terminated members who have contributions/service credit on deposit
- Members receiving an IMRF pension

Please note: IMRF must have a valid address for a member. If none is available, the member will **not** receive a Secured Member Access account.

March 5, 2003

Secured Member Access Area of IMRF *Online*

Page 2 of 2

How does a member gain access to the Secured Member Access area of IMRF *Online*?

In order to access the Secured Member Access area of IMRF *Online*:


- The member completes our online account request process
- IMRF mails the member a temporary user ID and password within two business days
- The next time the member signs on, he or she will be asked to create a *new* User ID and password and a “account profile.”

Please note: members cannot request or receive a user ID and password by phone or email due to security restrictions.

Let us know what you think

When you use IMRF’s Member Access area, keep in mind that we want to hear your feedback. As you visit the Member Access pages, you can email IMRF directly (http://www.imrf.org/info/email_form.htm) to let us know what you think. Your input and feedback are important to us.

Sincerely,

A handwritten signature in black ink, appearing to read "Louis W. Kosiba". The signature is fluid and cursive, with a large initial "L" and "W".

Louis W. Kosiba
Executive Director