



Bidder Name:	
Bidder Contact Name:	
Bidder Website:	
Bidder submission date:	
1. Please explain the access required and the justification for the Bidder to connect or have access to IMRF systems?	
2. Please provide details on how the Bidder plans to connect to IMRF systems?	
3. Are the Bidder's employees and/or sub-contractors' access to systems limited to only the systems necessary for their role and position?	
4. Please explain the access required and the justification for the Bidder to store, host, or exchange IMRF data?	



5. Can the Bidder please provide an architecture diagram depicting how data will stored, hosted, or exchanged?

6. Does the contract with IMRF require the Bidder to store, host or exchange sensitive IMRF data? If yes, please explain the access required and the justification.

7. What is the Bidder's service model (a) on-prem datacenter, (b) hosted datacenter, (c) private cloud, (d) public cloud, or (e) hybrid-cloud?

8. Can the Bidder provide details of the specific service model (i.e., if (d) in question 7. above, AWS, Azure, etc.) and the location/environment where IMRF data could be stored, hosted, or transmitted?

9. Would the Bidder store or replicate IMRF data outside the Continental U.S. in any way?



10. Where in the Bidder's systems would IMRF data be stored or exchanged (internal only, Internet-facing, etc.)?

11. Can the Bidder provide the technical contact(s) to clarify submitted or technical information?

12. Has the Bidder experienced an information security breach (either system-related or data-related) in the past 5 five years? If yes, can the Bidder provide details of the breach and the impact to systems or data AND describe how and when the Bidder's customers were notified upon or after discovery of the breach?

13. Does the Bidder conduct an independent review (SOC II Type 1 or Type 2) of the Bidder's operating environment including specifically the security controls by an objective third party (i.e., auditor)? If yes, can the Bidder identify and describe the type of audit and provide a copy of an official assurance report/attestation?

14. Does the Bidder have a formalized security plan that includes security disciplines around the Bidder's vulnerability and patch management program, identity and access management, and incident detection and response? If yes, can the Bidder provide details around each discipline?



15. Does the organization have a formalized and comprehensive business continuity plan that includes business impact analysis and disaster recovery plan? If yes, can the Bidder provide associated plans

16. Does the organization periodically conduct both internal and external penetration testing of the environment? If yes, can the Bidder provide a report of the latest test?